

## Medical Resources Group

Medical Resources Group provides a full range of practice management and technological services to more than 300 physicians in southeast Michigan. Our physician-led organization provides independent physician practices with the necessary support and expertise needed to effectively operate in today's challenging health care environment. Our proven solutions include:

- Information Technology, including practice management and EMR systems
- Billing and Collection Services
- Human Resources Management
- Quality and Compliance, including patient satisfaction surveys
- Administrative Services



To learn more about Medical Resources Group, these EMR products and how they can help your practice become more efficient, contact Delynn Adkins-Coles at 586-226-6997.

# St. John Health Your Partner in Ambulatory Electronic Medical Records

St. John Health and its practice management services division, Medical Resources Group, has chosen two major healthcare IT companies, Misys Healthcare Systems and Cerner Corporation to provide you with two EMR options for your office.

## Go Paperless Today!

## MRG MEDICAL RESOURCES GROUP



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## Benefits of Electronic Medical Records (EMR) with St. John Health and Medical Resources Group

### Implementation and System Support

- Project management services and implementation support provided by experienced Medical Resources Group staff
- On site go-live support
- Health System quality backup, disaster recovery and server maintenance support
- All physician and office staff training provided locally

### Enhanced Patient Care

- Prompts for health maintenance based on protocols
- Allergy and drug interaction checking with automated prescription writing
- Online access to patient data anywhere, anytime by multiple caregivers
- Immediate access to chart notes – no transcription turnaround delay
- Improved legibility avoids errors
- Access to results of diagnostic testing performed at St. John facilities

### Return on Investment

- Minimize or eliminate transcription costs
- Office space previously used for paper records can be utilized for patient care
- Decrease the cost for office supplies (chart folder, etc.)
- Eliminate administrative time spent locating and pulling charts
- Decrease staff time spent processing and faxing prescription refills
- Improved coding compliance enhances reimbursement

### Improved Operation Flow

- Messages can be handled throughout the day with no need to track down patient charts
- Increased patient satisfaction through efficiency
- Task lists for staff to support physician to staff communication
- Billing office staff have immediate access to required supporting documentation

### Improved Data Quality

- E & M coding assistance
- Clear, concise documentation to support internal and external audits
- Access to data to support clinical guidelines, clinical trials and outcomes measurements

See the chart on the right for a list of powerful and easy-to-use features included in each EMR component. Both products work in conjunction with our Misys Optimum Practice Management system.



EMR Component	SJH Cerner	SJH Misys
<b>MEDS MANAGEMENT</b>		
RX printing	✓	✓
Formulary Checking by Payer	Planned	✓
Dose Range Checking	✓	✓
Interaction/Duplication Checking	✓	✓
Allergy Checking	✓	✓
ePrescribing	Planned	✓
RX Faxing	✓	✓
<b>DATA SHARING &amp; INTEGRATION</b>		
St. John Lab	✓	✓
Other SJH Results (Radiology, Dictation, etc.)	✓	Planned
External Results Interfaces	Planned	✓
SJH data	Fully Integrated	Data Sharing Planned
<b>Documentation</b>		
Vitals Charting	✓	✓
Structured Templates	✓	✓
Scanning	✓	✓
Letter Generation		✓
Orders	✓	✓
Printed Test Requisitions	✓	✓
Immunization Schedule/Administration	✓	✓
Growth Chart	✓	✓
Chronic Problem List	✓	✓
<b>BIOMEDICAL DEVICE INTERFACES</b>		
EKG	Planned	✓
PFT	Planned	✓
Vital Signs	Planned	✓
<b>HEALTH MAINTENANCE</b>		
Patient Reminders for Tests Due	✓	✓
Preventive Maintenance Rules	Planned	✓
Chronic Disease Management Rules	Planned	✓
<b>PATIENT PORTAL</b>		
Results to Patient	Planned	via Letters
Messaging	Planned	
eVisits		
Appointment Requests	via SJH Website	via SJH Website
<b>OTHER</b>		
Office Messaging	✓	✓
Office Point of Care Testing	✓	✓
E&M Coding Assistant	✓	✓
Patient Tracking - Visit flow		✓
Charge Passing	Planned	✓
Reporting	✓	✓
Task List - Office staff	✓	✓
Document Import Ability		✓